



## SPRING CITY APPLICATION FOR UTILITY SERVICE

COPY OF DRIVER'S LICENSE OR OTHER SUITABLE GOVERNMENT ISSUED PICTURE ID **REQUIRED**

Name \_\_\_\_\_

Employer \_\_\_\_\_

Service Address \_\_\_\_\_

Mailing Address \_\_\_\_\_

Physical Address \_\_\_\_\_

(If Different From Service Address)

Phone (Mobile) \_\_\_\_\_ Text? Y or N (Other Phone) \_\_\_\_\_

Email (Required) \_\_\_\_\_

Spouse \_\_\_\_\_

Spouse Phone (Mobile) \_\_\_\_\_ Text? Y or N (Other Phone) \_\_\_\_\_

Spouse' Email \_\_\_\_\_

Date New Utility Account to go into Effect \_\_\_\_\_

Homeowner's Name, Phone # and Address (If Different From Applicant. See rental info below)

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**NOTE:** All new utility accounts will need to enroll in **paperless billing** at our website [www.springcityutah.org](http://www.springcityutah.org). Please read the New Utility Customer message under Utility Info. You will need a valid email address and your account number to enroll. After submitting your utility application, the account will be set up on the date requested (if different from the date we receive this application) and then your account number will be emailed to you. If you are unable to access the internet you can make arrangement for paper billing at the Spring City Office.

### RENTAL INFORMATION:

Are you Renting? Y or N If you are renting, your landlord must sign this affidavit.

## Consumer Responsibility

**Payment:** The applicant agrees to pay monthly for the utility services rendered by the City of Spring City. Charges for service will be made at the regular established rates for the services available to the applicant.

**Delinquency:** Payment for service is due immediately upon billing and shall become delinquent if not paid by the due date reflected on the billing. A late fee of 10% per month of the unpaid balance will be added to delinquent accounts. The applicant agrees to pay reasonable expenses for collections including attorney fees and court costs should it become necessary to use such measures to collect the charges made to the applicant's account. The City shall terminate service on delinquent accounts not paid. To restore service the customer must bring all delinquent charges current (zero balance). In addition, the City will charge a reconnect fee of \$60 per service that was terminated and a deposit will be required if one is not already on the customer's account.

**Security Deposit:** A security deposit of \$150 for water service and \$245 for electric service is required. This deposit is not considered prepayment on any bill. Unpaid accounts will be considered delinquent notwithstanding the existence of a security deposit. The City may apply the amount of the security deposit to the applicant's final bill and any balance remaining will be refunded to the applicant.

**Reasonable Access:** The applicant shall permit the City's authorized representatives to enter onto the customers premises at all reasonable times for purposes connected with reading, repairing/retrieving city owned equipment, billing, or disconnecting utility services. Service may be terminated if reasonable access is not permitted.

**Termination of Service:** The applicant agrees to be responsible for the payment of utility charges incurred at these premises until their responsibly is terminated in one of the following ways:

- By mutual agreement evidenced in writing and signed by the City and the applicant.
- By a written notice from the customer to have electric or water services disconnected and the City physically shutting off service (Two day notice required, some services such as Fire District, Sewer, and Landfill **cannot** be temporarily discontinued)
- By the proper assumption of the utility account by a new property owner or renter.

The applicant warrants that all the information provided by them in this application is true and correct and understands that false or misleading information shall be cause for the City to deny or cancel service and demand immediate payment of any unpaid amounts due.

Applicant signature \_\_\_\_\_ Date \_\_\_\_\_

(Office Use Only)

Deposit amount \$ \_\_\_\_\_ Date \_\_\_\_\_ City Rep \_\_\_\_\_

Scan the QR code with the camera on your mobile device to read the privacy statement. Or you can view the written statement on the website or a printed copy at the Spring City Office

