

June 10, 2025

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Spring City  
PO Box 189  
Spring City, UT 84662-0189



Dear Spring City,

Due to elevated risk in your area, we are taking additional safety precautions to prevent wildfires. We have turned on enhanced safety settings and protective devices on our equipment that will **automatically de-energize power lines** when debris, wildlife or strong winds contact the lines.

**A power outage is more likely to occur when these settings are in place**, and you may experience a **longer-than-typical outage** as our field personnel work to confirm that power can be safely turned back on. The safety of our customers and communities is our top priority and we appreciate your patience.

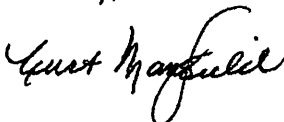
We are working to strengthen our system to prevent wildfires and reduce their impacts, including rebuilding lines, installing new technology and conducting additional inspections and vegetation management work.

Outages can happen year-round. It is important to:

- Plan ahead and be prepared for all seasons at [RockyMountainPower.net/Preparedness](https://RockyMountainPower.net/Preparedness).
- Create a plan with your business or home for appropriate backup power. Work with your medical provider if you have medical devices that rely on electricity in your home. Learn more at [RockyMountainPower.net/BackupPower](https://RockyMountainPower.net/BackupPower).
- Review your contact information and update it if necessary so that we can reach you with important information at [RockyMountainPower.net/Alerts](https://RockyMountainPower.net/Alerts).
- If an outage does occur, find restoration information at [RockyMountainPower.net/Outages](https://RockyMountainPower.net/Outages).

We appreciate your patience and understanding. Included with this letter is a handout that addresses how we use de-energization to prevent wildfires. For more information, please visit our website at **[RockyMountainPower.net/Wildfire](https://RockyMountainPower.net/Wildfire)**.

Sincerely,



Curtis Mansfield  
Senior Vice President, Power Delivery

(español en reverso)